**ERROR**: **No Configuration was found when searching by Common Name for USARVELITAR01P. The request could not be performed.**

Search for: no config found or cannot find router

**Ticket Snip:**

**Please look into the issue for order 146895138. Error message as given below:**

**NCC1523: No Configuration was found when searching by Common Name for USARVELITAR01P. The request could not be performed.**

----------------------------------------

**Research:**

**I did a logscan on order 146895138 here is a snip of logscan output below**

Send XML for 146895138 <ComponentKey>USARVELITAR01P< </DiscoComponent></APIInterface>

Return XML for 146895138 NCC1523: No Configuration was found when searching by Common Name for USARVELITAR01P. The request could not be performed.

-----------------------------------------

**it is strange that the error did not mention an ODBID# but the router name instead. So I looked up the router in SQL.**

**ALTER IN NOTEPAD+**

select odbid,status,stop\_date,

LASTUPDUSER,LASTUPDTMSTMP

from nc3.eqp

where common\_name='USARVELITAR01P';

ODBID STATUS STOP\_DATE LASTUPDU LASTUPDTMSTMP

---------- ------------------------------ ---------- -------- ---------------------------

145905564 Out Of Use 2013-10-02 lk1282 2013-07-30-12:36:12.553320

**There is the issue with this order/router it is already stopped/discoed.**

**Solution:** **Put following quip in ticket also an email (screen shots optional).** “The router is Discoed already so you can skip this task on your end”.

G.B.